Add More Attachments Type

Productivity · https://fluentsupport.com/docs/add-more-attachments-type/

When submitting/replying to any ticket, **Fluent Support** allows certain types of **Attachments** with some specific regulations such as **Photos, CSV, PDF/Docs, Zip, and JSON**. But, if you want you can add more **Attachment Types** if needed. This article will guide you through the process of **Adding more Attachment Types**.

Add More Attachment Types

To learn how to add more attachment types, follow the steps with screenshots below —

You can add more attachment types using the **"fluent_support/mime_groups"** filter and the **"add_filter"** hook.

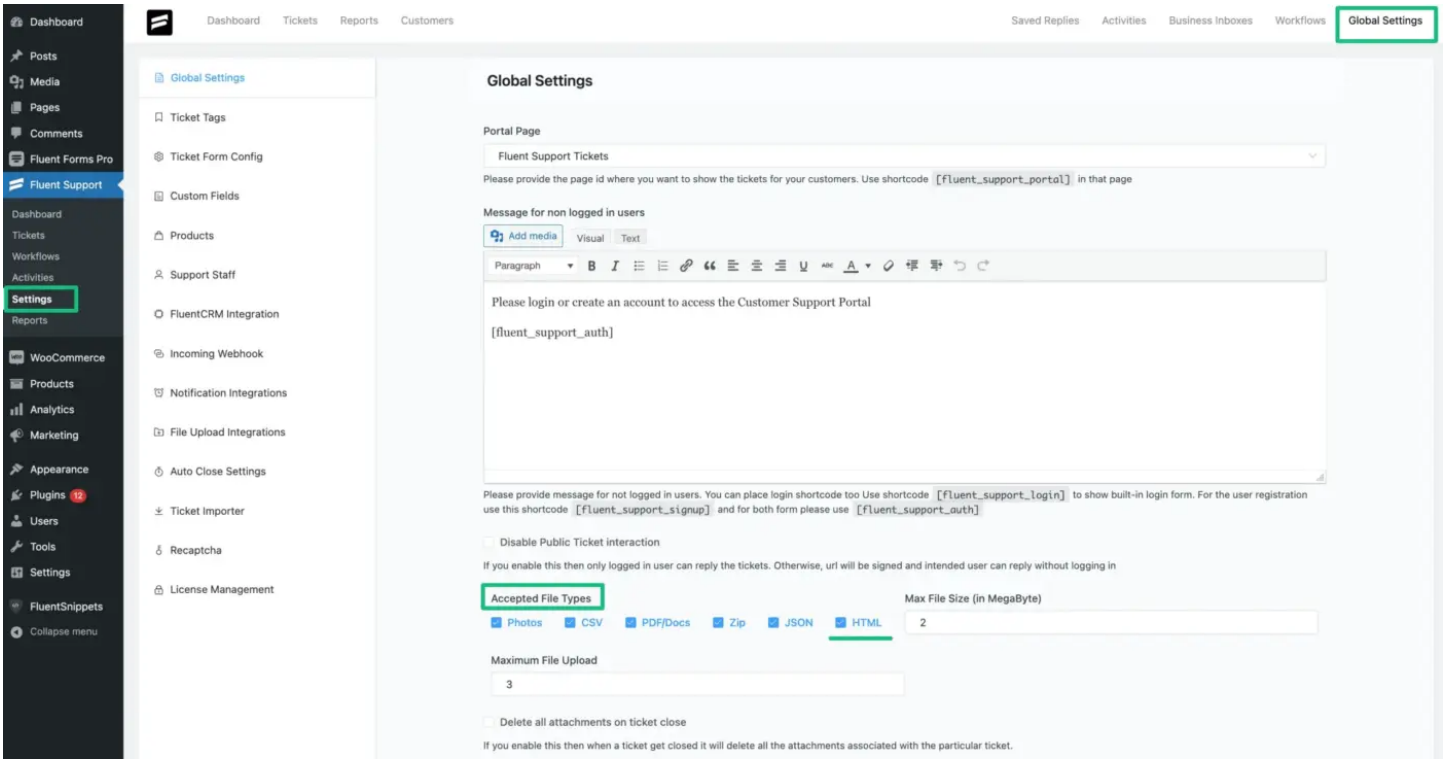
For example, I added the “**HTML**” file type here by using the following **Shortcode.**

> You can easily add this code to your site using a code snippet plugin.
>
> We recommend using **FluentSnippet** for a seamless experience on your WordPress site. However, feel free to use any snippet plugin of your choice.
>
> Steps to Add the Code Snippet:
>
> 1. Open **FluentSnippet** and click on the **Create Snippet** button.
> 2. Paste the following code into the code editor field.
> 3. Once done, **Publish** the snippet to activate it.

```
// Add a new MIME group to Fluent Support
add_filter('fluent_support/mime_groups', function ($mimeTypes) {
    $mimeTypes['html'] = [
        'title' => __('HTML', 'fluent-support'),
        'mimes' => [
            'text/html',
        ],
    ];

    return $mimeTypes;
});
```

Now, you can see an “**HTML”** file type is added to the **Accepted File Types** under the Fluent Support’s **Settings** or **Global Settings.**



Also, if you want to make any changes in any of the existing file types, you can do it by using the **"fluent_support/mime_groups"** filter and the **"add_filter"** hook.

For example, I make changes to the **Photos (Image)** file type here by using the following **Shortcode**.

```
// Add a new MIME type to the existing MIME groups in Fluent Support
add_filter('fluent_support/mime_groups', function ($mimeTypes) {
    $mimeTypes['images']['mimes'][] = 'image/avif';
    return $mimeTypes;
});
```

If you have any further questions, concerns, or suggestions, please do not hesitate to contact our **@support team**. Thank you.