Easy Digital Downloads (EDD) Integration

Integrations · https://fluentsupport.com/docs/edd-integration/

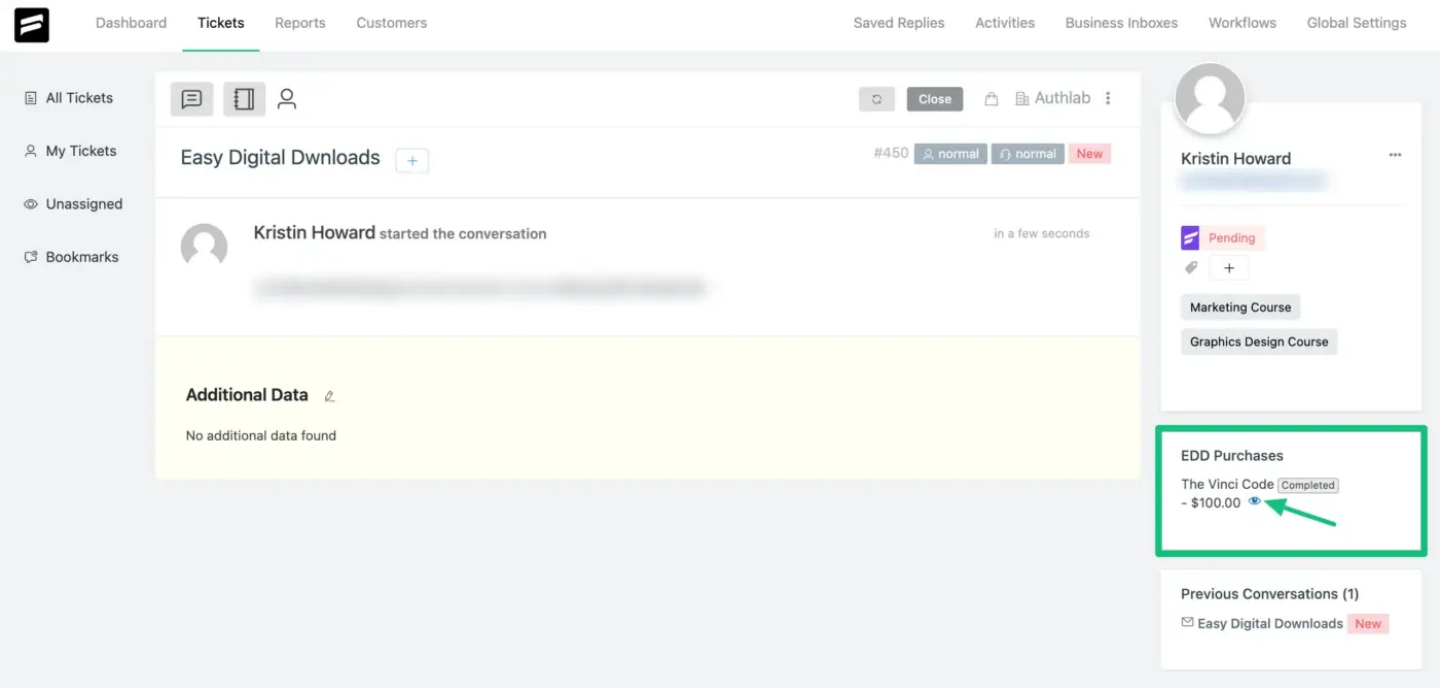
Easy Digital Downloads (EDD) is a platform where you can easily manage store and sell products from WordPress. **Fluent Support** integrates with **EDD** to display a user's purchase history, including **Product Name, Purchase Status,** and **Product Price** on the **Ticket Entries** page after a user purchases EDD.

This article will guide you through integrating **Easy Digital Downloads** with **Fluent Support**.

EDD Product Information in your Ticket

You don't need to perform any integration yourself. It will happen automatically if the **Easy Digital Downloads (EDD)** plugin is already installed on your site.

For example, when a support agent clicks on the **Eye Icon** next to the product price, he/she can view the user’s EDD purchase history with detailed information.



This is how the integration of **Easy Digital Download** with **Fluent Support** works!

If you have any further questions, concerns, or suggestions, please do not hesitate to contact our **@support team**. Thank you.