Navigate With the Keyboard Shortcut

Productivity · https://fluentsupport.com/docs/navigate-with-the-keyboard-shortcut/

FluentSupport now lets you navigate the Ticket section faster using Keyboard Shortcuts. No additional setup is needed simply use the shortcuts listed below in your Ticket section to perform specific actions.

> This Keyboard Shortcut only works on Tickets Section and inside a Ticket.

Access the Keyboard Shortcut

To use keyboard shortcuts, open FluentSupport and navigate to the **Tickets**. From there, simply enter the shortcuts listed below to perform actions quickly.

The shortcuts below are for MacOS

Tickets - Advanced filter toggle	cmd + opt + f
Tickets - Refresh	cmd + opt + q
Tickets - Create Ticket	cmd + opt + n
Tickets - Reset filter	cmd + opt + r
Tickets - All Tickets	cmd + shift + a
Tickets - My Tickets	cmd + shift + m
Tickets - Unassigned	cmd + shift + u

Tickets - Wating for reply	cmd + opt + w
Tickets - Bookmarks	cmd + shift + b
Tickets - Toggle (Open, active, close, all)	cmd + shift + ->/<-
Ticket Reply - Reply	cmd + opt + r
Ticket Reply - Personal note	cmd + opt + n
Ticket Reply - Marge	cmd + opt + m
Ticket Reply - Bookmarks	cmd + opt + b
Ticket Reply - Refresh	cmd + opt + q

Keyboard Shortcut for MacOS

The shortcuts below are for WindowsOS

Tickets - Advanced filter toggle	alt + win + shift + f
Tickets - Refresh	alt + win + q
Tickets - Create Ticket	alt + win + n
Tickets - Reset filter	alt + win + shift + r
Tickets - All Tickets	win + shift + a
Tickets - My Tickets	alt + win + shift + m
Tickets - Unassigned	win + shift + u
Tickets - Wating for reply	alt + win + shift + w
Tickets - Bookmarks	win + shift + b
Ticket Reply - Reply	alt + win + shift + r

Ticket Reply - Personal note	alt + win + n
Ticket Reply - Marge	ctrl + alt + win + m
Ticket Reply - Bookmarks	ctrl + alt + win + b
Ticket Reply - Refresh	alt + win + q

Keyboard Shortcut for WindowsOS

If you have any further questions, concerns, or suggestions, please do not hesitate to contact our **@support team**.